नेपाल टेलिकम

(नेपाल दूरसंचार कम्पनी लिमिटेड)

सहायकस्तर तह - ४ को प्राबिधिक सेवा, प्राबिधिक समूह, टेक्निसियन पदको आन्तरिक प्रतियोगितात्मक लिखित परीक्षाको

पाठ्यक्रम

विषय	पुर्णाङ्क	उत्तिर्णाङ्क	समय
नीति, ऐन, नियम, कानून, व्यवस्थापन	900	80	३ घण्टा
तथा सेवा सम्बन्धी			

समूह (क) नीति, ऐन, नियम तथा कानुन

अंक भार २०

- नेपाल दूरसंचारको विकास र दूरसंचार निति २०६०
- नेपाल दूरसंचार कम्पनी लिमिटेडको कर्मचारी विनियमावली २०६१ को विदा, हाजिरी, आचरण तथा अनूशासन, सजाय र पुनरावेदन आयकर कट्टी गर्ने, पुरस्कार, बरबुफारथ संबन्धी व्यवस्था ।
- ३. नेपाल दूरसंचार कम्पनी लिमिटेडको आर्थिक विनियमावली २०७१ को भाग २ परिच्छेद ३ को सामान खरिद सम्बन्धी व्यवस्था (विनियमहरु १४,१६,१९,२१,२३, २४,२४,२७,३४,३७) तथा भाग ३ परिच्छेद २ को आर्थिक प्रशासन सम्बन्धी कार्यविधि (विनियमहरु १३२,१३३,१४०)
- ४. कम्पनी ऐन, २०६३ को १, २ र ३ परिच्छेदहरु
- ४. दूरसंचार ऐन २०४३ को परिच्छेद ७ र म

समूह (ख) व्यवस्थापन

Organization structure, mission vision & Goals of Nepal Telecom, Handling complaints and grievances, Marketing tools and techniques, Disciplining staff, Sales promotion, Positive Attitude, Team works, Communication skills.

समूह (ग) सेवा सम्बन्धी

1. Mathematics and statistics

- A. Area and perimeter of triangle and quadrilateral, Area and volume of sphere and cylinder
- B. Unitary method, percentage, profit and loss, simple and compound interest, ratio and proportion

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अक भार

अंक भार

- C. Central tendency : mean, median and mode
- D. Number system Binary, Hexadecimal
- E. Probability

2. General Science

Measurement units, Mass and Weight, Laws of Newton, Gravitational force, Force and Pressure, Pascal's Law, Archimedes' Principle, Density, Specific gravity, Hydrometer, Laws of reflection and refraction of light, Conductors and insulators, Ohm's Law, Resistance, Series and parallel connection of resistors, Basic knowledge of electric circuit.

3. Information and communication technology (ICT)

General knowledge of computer hardware, internet, modem, general knowledge of MS office (Word, Excel)

4. Access network

Basic external plant- structure and elements of telephone network, symbols and maps used in outside plant, Aerial plant installation – Erection of poles, stay and push brace, splicing and enclosing, Subscriber installation; Types of faults, Maintenance of network- Types of maintenance, MCC; FTTH Network- OLT, Level splitter, CPE, Fusion splicing techniques, Civil works for access network-Manhole, Handhole, Trenching & Ducting; Types of ducts used in NT network; MDF structure, Safety measures for working in outside plant, First Aid.

5. Transmission Network

Basic transmission network (Backbone, Spur link), basic PDH/ SDH/ SPDH, Microwave radio/ antenna, IP concept for transmission network, Introduction of IDU/ ODU of PDH/ SPDH equipments; Features & services of ADSS, OPGW, VSAT; Recurrent faults in transmission systems- their causes and remedies; Lightening protection mechanism for transmission equipments.

6. Power System

Basic knowledge of single phase and three phase AC supply; Basic knowledge of solar power system, solar panel, solar regulators; Primary and secondary cell, cells in series and parallel, Lead acid and sealed batteries; Basic knowledge of Transformer and Rectifier; Basic knowledge of Generator and Motor; Air conditioning units; Checking of battery; General faults in electrical wiring; Earthing and shielding techniques for telecom equipments, Lightening protections; Chemical hazards due to battery, Fire hazards, First Aid.

7. Core Network

Introduction to NGN, MSAN, MSAG, VoIP DSLAM; ADSL; Concept of L2, L3 switches, modem and Router; Concept of IP; SIP; Preventive and corrective maintenance, Protection mechanisms for switching equipments from electrical shock.

8. Wireless Communication

Features and services of GSM, CDMA, WiFi, WiMax communication systems.

9. Measuring instruments & Tools

Various types of mechanical tools, Multimeter, Voltmeter, Ammeter, Tong tester, Power meter, ADSL Tester, OTDR, VSWR meter.

द्रष्टब्य :

9 प्रश्नहरु अंग्रेजी तथा नेपाली दुवै वा कुनै एक भाषामा मात्र पनि सोध्न सकिनेछ ।

२. प्रश्नहरु सैद्धान्तिक, ब्यवहारिक र बिश्लेषणात्मक किसिमबाट सोधिनेछन्।

- ३. परीक्षार्थीहरुले अंग्रेजी वा नेपाली मध्ये क्नै एक भाषामा उत्तर दिन सक्नेछन् ।
- ४. प्रश्नहरुसंग सम्वन्धित ऐन, नीति, नियम तथा प्रचलित नेपाल कानूनहरु (नेपाल दूरसञ्चार कम्पनी लिमिटेडसंग सम्वन्धित समेत) मा परीक्षा मिति भन्दा तीन महिना अधिसम्ममा संशोधन भई कायम रहेका व्यवस्था लागू हुनेछ ।
- ५. प्रश्न तथा अंकभार निम्न अनूसार हूनेछ ।

	समुह (क)	
एक प्रश्न		१० अंक
दूई प्रश्नहरु		४/४ अंक
	समुह (ख)	
एक प्रश्न		१० अंक
दूई प्रश्नहरु		४/४ अंक
	समुह (ग)	
छ प्रश्नहरु		१०/१० अंक